




Bloomhill Cancer Care

- Room Hire Practitioners Information Pack



 **APPROXIMATELY 10% OF
THOSE DIAGNOSED
WITH CANCER ON THE
SUNSHINE COAST
ATTEND BLOOMHILL.**

That's over 500 new people each year.

Who are we?

We have been providing cancer support services to the Sunshine Coast community for 26 years. We are a company limited by guarantee and a not-for-profit charitable organisation registered with the Australian Charities and Not-for-profits Commission (ACNC) with Deductible Gift Recipient (DGR) status.

Our Wellness Centre is located in Buderim. We also lease and operate a Distribution Centre and ten Op Shops across the greater Sunshine Coast region. This retail arm of the business is managed by a team of professional shop managers and retail assistants who are supported by an army of dedicated volunteers, which raise the majority of our funding.

As a not-for-profit charity, we have a strong history of giving back to the community which it serves. People of all ages, all cancer types and all personal situations are supported.



What we believe

We strive to meet the needs of individuals with cancer by offering a safe space for personalised care and guidance.

We support and advocate for evidence-based activities and treatments. We collaborate with private practitioners, Sunshine Coast University Hospital, and other health and social services within the wider healthcare system.

Our room hire service is specifically designed for like-minded practitioners who wish to offer their services as part of a larger multidisciplinary team, gain knowledge on supporting those with cancer, and become a part of a highly trusted community organisation that makes a meaningful impact.

At Bloomhill, we value partnerships that make altruistic contributions, while also ensuring sustainability.



We exist to provide personalised support for those touched by cancer



Model of care

With a strong healthcare team including experienced cancer care nurses and expert allied health professionals, we work alongside the client's chosen medical pathway of care. Support is also available to the family and carers to help them understand the cancer experience, and access services if needed.

All support services are based on research and follow best practice guidelines. Services and therapies are tailored to suit each person's needs and are regularly reviewed by one of our dedicated nurses together with the client to ensure they are active and involved in their own care planning.

Our model of care utilises the Clinical Oncology Society of Australia (COSA) domains of wellness along with available clinical evidence. We provide support at all stages from the time of diagnosis, during treatment, into survivorship, dealing with recurrence or during palliation.

Our salaried care team

Here to provide personalised care and guidance our team of clinical nurses, exercise physiologist & lymphoedema therapist provide an initial assessment and wellness planning for our clients.

As part of our clients' preparation and recovery during treatment our nurses refer to many practitioners based on the individualised needs of clients.

In addition, our nurses are a great source of support and information for referee and referring practitioners in developing their own understanding and knowledge of those experiencing or living with cancer and its treatments.



Practitioner room hire

We offer practitioners the opportunity to operate their private practice in our Wellness Centre.

Giving practitioners the opportunity to engage in their meaningful and satisfying work alongside a team of dedicated healthcare professionals in a truly beautiful setting.

It is not just about "giving back" to our community; it is much more than that.

Would you like to join us?



Disciplines we work with

We engage a wide range of evidence-based practitioners:

- Acupuncturists
- Art Therapists
- Counsellors & Social workers (Mental Health)
- Dietitians
- Financial Advisor / Counsellor
- Group facilitators (Exercise, Meditation, QiGong, Pilates and Yoga)
- Occupational Therapists
- Physiotherapists
- Psychologists (Clinical and General)
- Sex therapists
- Touch therapists



How does it work?

What we provide

- A beautiful Wellness Centre environment where you can run your private practice.
 - An affordable clean room with appropriate fit out and facilities.
 - Workplace, Health and Safety (WHS) guidelines and processes for common areas
 - Furnished facilities and laundry support for touch therapy services
- Welcome services for your clients, resources and materials and educational articles in newsletter promotion
- Website promotion and socials link to your bookings process
- Opportunity to participate in clinical education and appropriate referrals from our care team
- Opportunity to network, learn and liaise (physically & virtually) with nurses, staff and other practitioners
- To be a part of a highly trusted local organisation

What you provide

- High quality evidence-based services
- Appropriate promotional material and referral guidelines including specialities, availability, pricing, and health fund rebate approvals.
- Process for client intake, bookings and payment processes
- Any significant additional equipment, consumables or resources required to carry out your services
- A positive contribution to working as part of a broader team in supporting those touched by cancer
- Appropriate documentation as required for room hire activities



Terms and conditions

1. Do I need to have a speciality or particular area of interest?

We work with practitioners experienced in oncology and those newer to the field. We offer support to upskill and opportunity for you to network with those more experienced.

2. How do you decide who to work with / Who can hire a room?

Approval to take a room hire comes down to several factors; appropriate evidence base of your discipline, disciplinary mix, demand for services, values alignment and room availability.

Our Clinical Advisory and Lived Experience advisory groups may contribute to suitability and evidence-based decisions.

Please contact the centre at admin@bloomhill.com.au and we will have the appropriate person contact you.

4. How is the referral process determined by nurses?

The nursing team will make referrals based on availability, specialisation, suitability and affordability. All practitioner information and referral processes will be available through our website. Clients can also contact you directly, without going through a nurse.

5. Can I refer clients to the nurses?

Absolutely. Often clients may not initially understand what benefits our nursing service may provide. They may initially contact you for service and may have not seen our Bloomhill nurses. We encourage you to refer them through to our nurses for any additional supports they may require.

6. What admin or marketing support do Bloomhill provide?

We are a room hire service. We do provide website linking, newsletter promotion and welcome services at reception. We do not offer comprehensive marketing or administration support.



Terms and conditions (cont.)

7. What onboarding and other supports are available?

We have a SharePoint (Guest access) portal which has relevant material and information for you. In addition, the ability to share and receive information, and communicate with other practitioners. We also offer the opportunity for you to share your availability / diary should you have a compatible system.

8. What times will I have access to the room & cost?

Our room hire agreements will outline the specific costs. Our standard operating times are 8:30am-5:00pm, Monday to Friday. There is also option for partial days, afterhours and weekend room hire access.

9. Do I have to see only Bloomhill clients?

No, you can see a client for any reason at Bloomhill's Wellness Centre. That may be a Bloomhill Client or one of your clients – anyone in the community.

10. What is provided as part of room hire?

Each room is set up according to the style of service provided and will be part of your agreement, including any inclusions of standard consumables, i.e. internet access, ad-hoc printing and laundry. If you require specialist machinery, equipment or consumables then you will need to supply these. We can arrange for storage of reasonable request.

11. Will I have access to a lockable storage?

We will consider any special request within reasonable limits. We wish to work in partnership to continue to provide care to our community members.

12. Room usage and suitability

We provide a weekly clean of all rooms. We take an approach of leaving the room in a suitable and cleanly space – i.e. as you find it.

Next steps

If you are interested in applying for room rental and rate information.

1. Complete the Room Hire Expression of Interest Form – [link here](#).
2. Email admin@bloomhill.com.au and we will have the appropriate person contact you.
3. We'll invite you to tour the space and meet for an informal discussion.



